



RETURNS

If for any reason you are not happy with your purchase or the wellies are the wrong size just send them back, within 14 days of receipt, in their original condition and packaging for a refund. Please complete the form below and post back to:

The Warm Welly Company
Hillfield
Walton
Brampton
Cumbria
CA8 2AZ

Please remember that you are responsible for any returned goods until they reach our warehouse. At the present time, Royal Mail is the cheapest for parcels under 2kgs and we suggest www.parcels2go.com to find the cheapest courier for parcels over 2kgs. In either case, please request proof of postage which will then enable you to claim the value of the goods in case the items get lost in the post.

If you want to exchange for a different size, please re-order via our website and return your wellies for a refund.

Order Number:

Name:

Address:
.....

Post Code:

Items Returned:

Reason for Return: